

LEVEL



Levelo

**ROMA 10000mAh Power Bank
with Integrated Cable and iWatch Charger**

SKU: LVL-ROMA-10K-BKD



Table of Contents

Instructions for Use	2
Specifications	2
Warning	3
Material Contents	3
Safety Precautions	4
Troubleshooting	5
Disposal	6
Warranty	6
Contact Us	6

Instructions for Use

1. Charging Status Display: When the power bank is charging, the screen will show the current power level with the number flashing. Once the power bank is fully charged, the number "100" will remain static on the display.

2. Discharging Status Display: During discharge, the screen will display the current power level. Once the battery is completely used up, the digital display will turn off, and no output will be shown.

Specifications

Capacity	10000mAh/ 38.5Wh
Total Output	5V-3A
Wireless Output	3W Max
Type-C input	5V,3A/ 9V,3A/ 12V,2.5A/ 15V,2A/ 20V,1.5A
Type-C Output	5V,3A/ 9V,3A/ 12V,2.5A/ 15V,2A/ 20V,1.5A
Type-C Cable input	5V,3A/ 9V,3A/ 12V,2.5A/ 15V,2A/ 20V,1.5A
Type-C Cable Output	5V,3A/ 9V,3A/ 12V,2.5A/ 15V,2A/ 20V,1.5A
Size	100.3x55.3x29mm
Weight	203g

Warning

This product is designed for safe use only in non-tropical areas. Avoid using it in extreme temperatures, as this may negatively affect its performance and lifespan.

Dismantling, impacting, squeezing, or throwing the product into fire is prohibited. If the product swells significantly, discontinue use immediately. Additionally, do not expose it to high temperatures.

Material Contents

Part Name	Substances					
	Pb	Cd	Hg	Cr(VI)	PBB	PBDE
Battery	O	O	O	O	O	O
PCB	O	O	O	O	O	
Plastic	O	O	O	O	O	O
Wrapping Paper	O	O	O	O	O	O
Packing Box	O	O	O	O	O	
Electronic Parts	O	O	O	O	O	O
O: Indicates that the hazardous substance in all of the homogeneous materials for this part is below the limit requirement of SJ/T2006-11363.						
X: Indicates that the hazardous substance contained in at least one of the homogeneous materials used for this part exceeds the limit requirement of SJ/T2006-11363.						

Safety Precautions

- 1.** Do not use or store this product in high-temperature or humid environments, and avoid direct exposure to sunlight.
- 2.** The operating temperature range for this product is 0°C to 45°C. It is recommended not to use it in environments above 45°C or below 0°C.
- 3.** The storage temperature range for this product is -5°C to 35°C. Avoid leaving the product in environments above 35°C for extended periods.
- 4.** Do not expose this product to fire or water, and do not clean it with a damp cloth to prevent electrical short circuits or other malfunctions.
- 5.** Do not cover or obstruct the product with paper or other objects, as this may hinder its heat dissipation and cooling.
- 6.** Always use this product under supervision.
- 7.** Do not attempt to disassemble the device yourself, as it does not contain any parts that are meant to be disassembled or maintained.
- 8.** Do not drop, shake, impact, or squeeze the product forcefully.
- 9.** Do not short-circuit the cathode and anode of the product to prevent the device or external objects from catching fire.
- 10.** Keep the product out of reach of children.
- 11.** Before using the product, ensure that the output voltage of the charger is compatible
- 12.** Ensure that the charger voltage matches the product specifications to avoid damage.
- 13.** If the voltage of the charger does not match, it may cause the power bank to overload, potentially leading to smoking, fire, or other dangers.
- 14.** Use chargers only from reputable manufacturers, especially those certified with national 3C certification.
- 15.** Always unplug the charger once the power bank is fully charged.
- 16.** If you notice any abnormal odor, heat, discoloration, deformation, or leakage during use, stop using the power bank immediately.

- 17.** If battery liquid comes into contact with your skin, rinse the affected area immediately with tap water and seek medical attention promptly.
- 18.** Never use the power bank after it has been immersed in water.
- 19.** Limit contact with the product's indicator light area to no more than 1 minute during use.
- 20.** Dispose of the product properly when no longer needed.
- 21.** When using the product, place it on a desktop. Limit the contact with body to less than 10 seconds.

Troubleshooting

Problem	Possible Cause	Solutions
The indicators do not display as fully charged after a long charging period.	1. The charging time may not have been sufficient. 2. The adapter or the product itself could be malfunctioning.	1. Fully charge the product. 2. Contact service center.
The remaining power of the product cannot be detected.	1. There may be no remaining power in the product. 2. The power button or indicators might be malfunctioning. 3. The product is broken. The product may have low power.	1. Recharge the product. 2. Contact service center.
The product is unable to charge or supply power to other devices.	1. There may be no remaining power in the product. 2. There could be no power from the USB cable or adapter. 3. The adapter may not be compatible. 4. The power management system in the product could be preventing it from charging or supplying power.	1. Recharge the product. 2. Change the USB cable or adapter. 3. Use a compatible adapters. 4. Ensure the product is suitable for your devices.
The product can charge or supply power to other devices but cannot charge them fully.	The product has no power.	Recharge the product.
When charging other devices with the remaining power, the product suddenly stops working and fails to display power.	An external short circuit or overload can trigger the product's automatic protection system, preventing it from functioning.	Recharge the product to reactivate

Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.

Warranty

Products procured directly from the **Levelo** website or physical store comes with a 24-month warranty. **Levelo** products purchased from any of our authorized dealers are guaranteed with a one-year warranty. If you wish to extend this warranty, you'll need to go to our website at **<https://www.levelobrand.com/warranty>** and fill out the necessary form, making sure to include your personal information and a photo of the product. After your request has been evaluated and accepted, we'll send you an email notification to affirm the extension of your product's warranty.

For more info, please check:

<https://www.levelobrand.com/warranty>

Contact Us

If you have any questions about this Privacy Policy, please contact us at: **Info@levelobrand.com**

Website: **<https://www.levelobrand.com/>**

Email: **Info@levelobrand.com**

Instagram: **levelobrand**

Facebook: **levelobrand**